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New Microsoft Edge - Updating IT Hit for Highstage

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1. Introduction

Microsoft has recently updated and released a new edition of Microsoft Edge. This requires existing Highstage users' to reinstall the *IT Hit Document Opener* protocol on their system to reenable file access directly from Highstage:



This guide provides you with instructions to add the *IT Hit Edit Document Opener* extension to your Edge browser and reinstalling the required protocol software to enable direct file access from Highstage.

2. Instructions

Remove your existing installation of IT Hit Document Opener

1. On your computer, navigate to *SETTINGS > APPS* & FEATURES:

Settings					-	×
		W	'indows Settings			
		Find a setting		Q		
	System Display, sound, notifications, power		Devices Bluetooth, printers, mouse		Network & Internet Wi-Fi, airplane mode, VPN	
J.	Personalization Background, lock screen, colors		Apps Uninstall, defaults, optional features	8	Accounts Your accounts, email, sync, work, other people	
	Time & Language Speech, region, date	÷	Ease of Access Narrator, magnifier, high contrast		Privacy Location, camera	
\sim	Update & Security Windows Update, recovery, backup	0	Search Language, permissions, history			

2. Search for the preexisting installation of IT Hit Edit Doc Opener, select *Uninstall* and follow the procedure:

← Settings	– D X
යි Home	Apps & features
Find a setting ρ	Turn off app recommendations \checkmark
Apps	
	Apps & features
Apps & features	Manage optional features
En Default apps	Manage app execution aliases
Apps for websites	Search, sort, and filter by drive. If you would like to uninstall or move an app, select it from the list.
☐ Startup	It Hit Edit Doc Opener 5
	Sort by: Name \checkmark Filter by: All drives \vee
	IT Hit Edit Doc Opener 5 Edge Extension 1.88 MB IT Hit, Ltd 11/20/2019 Advanced options
	Move Uninstall

Tip: The It Hit Edit Doc Opener can also be uninstalled directly from *Control Panel* > *Programs* > *Uninstall a program*.

Download and install the IT Hit Edit Doc Opener 5 extension

- 1. Open a new Microsoft Edge browser window.
- 2. Navigate to SETTINGS and select Extensions in the drop down menu:

E New tab X +			-		×
$\leftrightarrow \rightarrow \circlearrowright$ \checkmark Search or enter web address	Å. 74	∱≡	Ē		
For quick access, place your favorites here on the favorites bar. Manage favorites now	🔤 New tab			Ctrl+T	
	New window	,		Ctrl+N	
	Rew InPrivat	e window	Ctrl+S	hift+N	
	Zoom	-	100%	+	2
	r\$⊒ Favorites				>
	🕚 History				>
Microsoft				Ctrl+J	
	Apps				>
	Extensions				
	Collections				_
Search the web	🖶 Print			Ctrl+P	
	Share				
	ໂວ້ Find on page	e		Ctrl+F	
	A" Read aloud		Ctrl+S	hift+U	
Office	More tools				_
	Settings				
	? Help and fee	edback			>
	Close Micros	oft Edge			
My Feed ℓ Personalize Election 2020 Coronavirus Top Stories News Entertainment … p	owered by Microsoft	News			

- 3. Select Get extensions for Microsoft edge.
- 4. Search for the *IT Hit Edit Doc Opener 5* extension. Install it by clicking Get and follow the procedure:

Microsoft Edge Add-ons BETA	Help ~ All Microsoft ~ Sign in (8
Q It Hit Edit Doc Opener 5	Search results for "It Hit Edit Doc Opener 5" 1 extensions
← Home	
Filter by category	IT Hit Edit Doc Opener 5
Productivity	Enables opening documents for editing directly from the
	Didn't find what you're looking for? Check the spelling, try new keywords, or <u>search the web</u>
	for more results.

5. The extension is now successfully added to your browser.



Tip: Click <u>here</u> to download and add the IT Hit Edit Doc Opener 5 extension to your Microsoft Edge browser directly.

Protocol installation

On your first attempt to open *Folder* in Highstage, you will be prompted with the following message:

sktsd.highstage.net says	
This action requires a protocol installation. Select OK to dow protocol installer.	nload the
ОК	Cancel

- 1. Select or to download the protocol installer.
- 2. Please do the following:
 - 1. Run the installation of the ITHitEditDocumentOpener.msi. The downloaded file should be accessible from your downloads folder.
 - 2. Follow the installation procedure.
 - 3. Click Finished.
- 3. Once installed, please restart your browser for all changes to take effect.

You have successfully updated your system with the latest updates to work with files directly from Highstage.

3. Known issues

I am unable to install the IT Hit Edit Doc Opener

When attempting to install the downloaded ItHitEditDocOpener.msi, I receive the following message:



Please follow the the <u>instructions</u> for uninstalling all preexisting installations of IT Hit Edit Doc Opener on your computer before installing the IT Hit Edit Doc Opener.

