Document number	Revision
DOCU12387	1

Create a new user in Highstage - Configuration

Background

In this article, you will learn how to enable and configure *create user* capabilities to your Highstage installation. This will allow for Highstage administrators to create new users and add those new users to existing user groups - directly from Highstage.

Prerequisites

There are several prerequisites related to [versioning](#) and [mail setup](#), that your Highstage installation needs to comply with before you can add *create user* capabilities to your Highstage installation:

Highstage version

This feature is supported from Highstage version SW10055-8G. Please ensure that your Highstage installation is running Highstage version SW10055-8G or newer.

> You can check which Highstage version you are running by navigating to `SYSTEM` > `SUPPORT SERVER` > `Version history` in the side navigation menu as an administrator.

Outgoing Mail configuration

Create user capabilities requires Highstage to be configured to send emails, since welcome messages and passwords are sent to new Highstage users when they are created. Please ensure that outgoing mails are configured and enabled for your Highstage installation.

To do so, navigate to SYSTEM > DIAGNOSTICS and click *Mail send test* in the side navigation menu. This will prompt Highstage to send an email to the designated *Server email address*:

✔ If no error message is displayed *(Sending mail...ok)*, then mail is properly configured.

✖ If an error message is displayed *(Sending mail...error)*, outgoing mails are not properly configured and needs to be configured before new users and user groups can be added from Highstage.

Please refer to [DOCU12341](#) for instructions on how to configure outgoing mails from Highstage.

Configuration

To be able to create new users directly from Highstage, you must add the following snippet to the `custom.schema.xml` located in the *tweak* folder on the server, where your Highstage installation is located:

```
<include src="/ts/ldap/management/user.schema.xml" />
```

Reset Highstage for the changes in the `custom.schema.xml` to take effect.

You have successfully added *create user* capabilities to your Highstage installation. Highstage administrators are now able to create new Highstage users by navigation to SYSTEM > Roles and clicking *New user* in the side navigation menu with administrator privileges' *(AdminRead or AdminWrite user level)*:

Highstage